

Release Notes Vault 1.1

February 2023



1. New Features and Improvements

ipSCAPE is proud to present a set of improvements to the Vault solution to deliver a better experience to our customers.

If you have any enquiries, please get in contact with our Service Desk team or your Account Manager.

| Item | Component |
|---|-----------|
| Import call recordings from non-ipSCAPE systems | |
| In Vault 1.1, we have introduced the functionality to import and store call recordings from third party applications via streams. Vault 1.1 also provides access to non-ipSCAPE workspace users, as it can now be used as a stand-alone product. Import of .mp3 & .wav files from non-ipSCAPE systems are supported. Please reach out to your Account Manager for further information about this product. | Records |
| A new top-level menu has been introduced to the left-hand side UI panel, to house the modules under the headings <i>Records</i> & <i>Settings</i> . The <i>Logs</i> are now available under <i>Settings</i> . Four new modules have been introduced under <i>Settings</i> – Users, Roles, Streams, Schemas and Attributes pool. | UI |
| The call recordings uploaded to Vault from ipSCAPE workspace will be available under | Records |



| Item | Component |
|--|-----------------|
| the default ' <i>ipSCAPE Default Stream</i> ' tab on the homepage. The default stream cannot be deleted. | |
| Streams Module | |
| Users can now create new streams to upload call recordings to Vault using the newly added <i>Streams</i> module under <i>Settings</i> . The created streams will appear as separate tabs on the Vault homepage. | Streams |
| Schemas Module | |
| Users will now be able to create Schemas to enable import of data streams and map their metadata. Users can create schemas from the newly added <i>Schemas</i> module under <i>Settings</i> . Users can assign the schema to the streams. | Schemas |
| Attributes Pool Module | |
| Users can create attributes from the newly added Attributes Pool module under Settings. These attributes can then be assigned to schemas. The following data types are supported for attributes: Date and time, Date, Time, Number, Text, Dropdown, Phone, Email, List, Object. Users can delete attributes, only if it is not assigned to a schema. User can modify the name of an attribute. | Attributes Pool |



| Item | Component |
|--|-----------|
| Users Module Customers can now create, edit, and delete Vault users thereby enabling platform access management. Login details can also be set for the user and users can be activated or deactivated by enabling/disabling their login. Users can assign a role or delete another user's login based on their set permission levels. | Users |
| Roles Module Customers can now create and set permissions for the roles and assign roles to the users. Based on the set permission levels, users can assign/ unassign and delete roles from other users. | Roles |

Plus, other minor improvements.